



Mechanalysis[®] (India) Limited

(Formerly IRD Mechanalysis (India) Ltd)



National Service Centre

Keeping you Going is a Mechanalysis commitment. Product support is an essential aspect of any progressive business. Mechanalysis (India) Limited (MIL) is no exception; the company has been supporting former IRD, then Entek well as MIL's products for the past 30 years. Indeed the acceptance and usage of these products by Indian industry is directly attributed to the dedicated support that MIL has provided.

The very nature of industrial electronic instruments, both portable and permanent, demands regular calibration. From time to time it becomes necessary to repair or damaged items such as cables, sensors, power supplies and occasionally electronic circuitry etc. Mechanalysis is equipped for such eventualities



When equipment is in need of repair, a reliable repair centre that is responsive, convenient, and cost effective is required. Mechanalysis (India) Ltd offers in-house as well as site calibration (traceable to National Standards) and repair services. This also covers our partner's product range; MIL also supports many obsolete products where components are still available or have been indigenised.

As the original equipment manufacturer (OEM), we are the most knowledgeable and the qualified to service our products. Supported by more than 50 combined years of technical service experience, our repair technicians provide the highest quality service for your MIL products. At our **National Service Centre** in Mumbai we stock a comprehensive supply of spare parts to ensure a quick turnaround.

BENEFITS and FEATURES

For Mechanalysis (India) Ltd's customers, the **National Service Centre** offers the following:

- Fast in-house turnaround options
- Expert factory technical assistance
- Industry competitive repair charges
- In-house full frequency calibration of vibration sensors (traceable to National Standards)
- Regular cleaning and calibration to extend product life and reliability
- Instrument hire during repair period to minimize programme interruption
- 1 Year warranty on Product Exchange Programme
- Fixed Price Repair – Whole Product 3 months warranty
- 90-day parts warranty on all repair and calibration services

PRODUCTS SUPPORTED

The **National Service Centre** has the capability to support the following products:

- Accelerometers and Inductive Velocity sensors are calibrated to National Standards in MIL's full frequency state of the art calibration system.

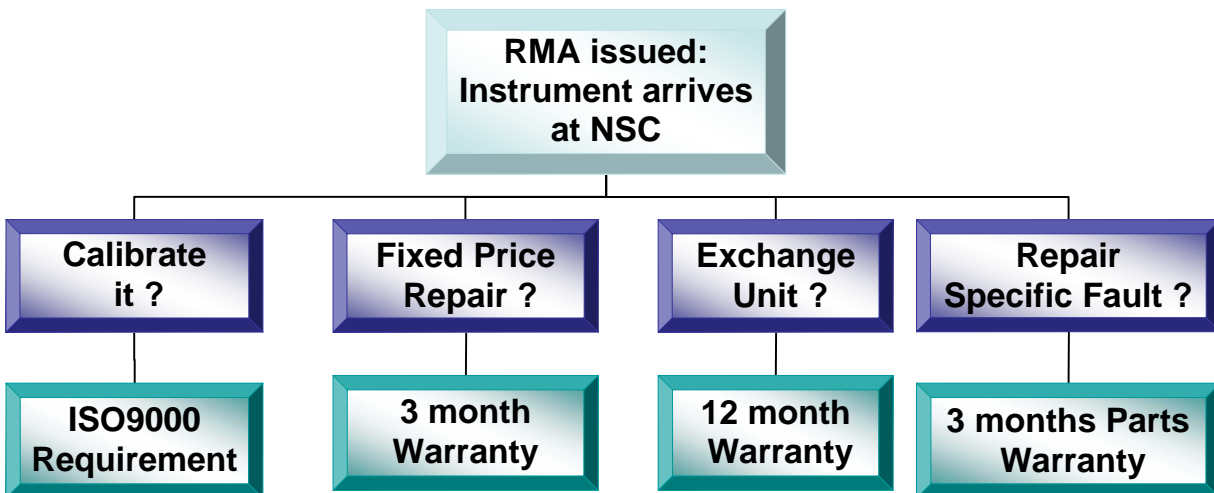
- Data Collectors: IRD817, IRD818, IRD890, IRD Fast Track®, dataPAC®1000, dP1250, dP1500; Enpac® series. Commtest vbX range of vibration analysers and instruments and Holroyd acoustic emission products.
- Portable Instruments: IRD:306, MIL306, MIL306D, MIL306DI, MIL306DP, IRD:308, 350, 355, 360, 810, 811, MIL811, MIL811D, IRD:820, 838, 870, 880, 885
- Protection Monitors: IRD:5802, 5806, 5815, 5915, 5800 Cards, 6100, 6600 Series, MIL8700, MIL8800 and Sensonic's Sentry Series.
- Fibre Optic VibroFibre vibration & temperature systems
- Machinery Diagnostic Systems: Beran 766, 767, 768
- Machinery Data Transmitters: MIL7100, MIL7200, MIL7300, MIL7400 Series, VTRs
- Balancing Systems: 245, 246, MILB50 and MILB150

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 ™ dataPAC, Enpac, and Fast Track are trademarks or registered trademarks of Rockwell Automation (formerly Entek IRD International Corporation)

Turnaround time and repair capabilities are dependent upon condition of equipment and spare parts availability at the time of the product assessment.

HOW THE NATIONAL SERVICE CENTRE OPTIMISES CLIENTS INVESTMENTS

- Annual Maintenance and Calibration to National Standards ensures years of trouble free operation to maximize the investment in your condition monitoring equipment.
- A complete in-house supply of spare parts assures quick turnaround for product repairs.
- Mechanalysis (India) Ltd ISO 9001:2008 certification guarantees quality repairs and service.
- Our highly qualified Repair Centre technicians, supported by more than 50 combined years of technical service experience, give you the best available service and results.
- As the only authorized service centre for Mechanalysis (India) Ltd Products, our **National Service Centre** provide the most knowledgeable, experienced and committed support for all of our products.
- We offer a MIL Product Exchange Programme, Fixed Price Repair or Standard Repair and Calibration Only Services: the applicable warranty benefits are given below:



HOW TO GET SERVICE ?

1. Before despatching any instrument, cable, sensor etc it must be given an RMA number issued by the **NSC**
2. For a Return Material Authorization number (RMA) this can be downloaded from our web site: www.mechanalysisindia.com
3. To discuss any instrument servicing issues please call Tel: +91(0)22-2852-0178 or one of our Regional Offices
4. Alternatively Email us at : service@mechanalysisindia.com
5. Complete the RMA and fax back to Mechanalysis at Fax: +91(0)22-2832-1814
6. When the RMA has been issued, the Client sends the instrument with all accessories together with the Purchase Order
7. Upon receipt, MIL will evaluate the instrument and make a recommendation to the Client (if no instructions on type of service have been received earlier)
8. When the repair has been completed and payment has been received, the instrument will be returned to the Client
9. Warranties will apply depending on the Repair Category option

LOCATION

When visiting the NSC for the first time it will be of some assistance if you copy our Location Map found on <http://www.mechanalysisindia.com/contact.asp>

<p>National Service Centre 1/5, Marol Co-op. Industrial Estate Ltd, Off. Mathuradas VasANJI Rd, Marol Andheri (East) Mumbai 400 059 INDIA</p> <p>Tel: +91(0)22-2852-0178 Tel: +91(0)22-2859-6214 / 6573 Fax: +91(0)22-2832-1814 Email: service@mechanalysisindia.com Email: info@mechanalysisindia.com</p>	<p>Head Office (Registered) 47 – 48 Jolly Maker Chambers II Nariman Point Mumbai 400 021 INDIA</p> <p>Tel: +91(0)22-2202-7430 Fax: +91(0)22-2285-0480 Email: ceopa@mechanalysisindia.com www.mechanalysisindia.com</p>
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Mechanalysis (India) Ltd. continuously improves products; it therefore retains the right to change the above specification without notice